



QUALITY POLICY

Bouygues Thai Company Limited (BTL) aims to bring the best possible satisfaction to our clients, shareholders and employees. Our ambition is to deliver a sustainable building project with high levels of quality and workmanship.

To achieve this, BTL is committed to:

- Adequately understanding and taking into account the client's, shareholders' and employees' requirements in setting quality objectives;
- Providing and operating an effective Quality Management System (QMS) that is regularly reviewed and is appropriate to our key activities and objectives;
- Allocating resources for planning and conducting our activities, and those of our employees, subcontractors and suppliers, in accordance with ISO9001:2015;
- Fully assessing technical risks through commercial, planning, design and construction phases;
- Measuring on a regular basis the quality performance of the project against its objectives;
- Reviewing all activities on a regular basis and taking into account suggestions and input from clients, employees, subcontractors, suppliers, auditors and management;
- Conducting learning and development for its employees, to enhance construction performance;
- Achieving full compliance to statutory and regulatory requirements; and
- Continuously improving our competency and expertise, as well as the effectiveness of our organization.
- Providing end to end process from tender to post completion phase and measuring its performance to ensure excellent quality of products and services.

The success of this policy relies on the motivation and commitment of all BTL employees, suppliers and subcontractors. Employees shall be informed and updated regarding the quality framework, objectives and any change to the Quality Management System through inductions, meetings, training and announcements.

Patrice BARD
Managing Director

17 Apr 2021